

Dear Homeowner,

8/1/2021

We have been informed today that due to significant increase on Covid cases throughout the organisation we are to cease apartment cleans in order to prevent cross contamination and reduce the risk of spreading any possible Covid cases.

We will not be offering domestic cleaning service from tomorrow. However, if you feel that this change will have a detrimental affect on your well being please contact the office and we will discuss it further.

We are happy to offer laundry service instead. We will also be collecting refuse on a daily basis at 11am please place your refuse outside your front door at 11 am. Please do not place your refuse out any other time as this can be trip hazard. Meal delivery service, laundry service and refuse collection will form your 1 hour weekly domestic service.

Lounge room is strictly 1 household at the time please adhere to this advice issued by the government.

Support Bubbles rules are much stricter if you are not sure about the support bubble rules please let me know and I will be happy to explain.

PLEASE SEE REVERSE FOR THE LAUNDRY PROCESS.

Murat

Laundry Service

I have now ordered some soluble laundry bags. Early next week we will deliver these to you in order to manage the laundry service sufficiently. You will receive bags in GREEN and RED. Please follow the instructions below.

- On the day of your scheduled domestic service please place your laundry outside your door at 10am. Please try to do it as close to 10 am as possible as I am conscious of the fact these could be trip hazard, try to locate it as close to your door as it is possible.
- Please use GREEN bags for your white washing and RED ones for your colours. We will not be opening the bags and they will be placed in the washing machine therefore it is imperative we get this right.
- Please do not place any clothing in the bags that can be damaged on high temperature washing
- Please with the bags provide a basket for us to be able to return your washing back

PLEASE BE MINDFUL OF THE FACT THAT THERE MAY BE TRIP HAZARDS ON THE CORIDORS IF YOU NEED ASSISTANCE PLEASE CONTACT THE OFFICE AND A MEMBER OF THE TEAM WILL BE HAPPY TO ASSIST YOU